

eFind Mail Help Center

Welcome to the official eFind Mail Help Center, where you can explore tips, tutorials, and guides to make the most of eFind Mail. Find answers to frequently asked questions and learn how to unlock the full potential of our secure, user-friendly email service.

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Frequently Asked Questions

What is eFind Mail?

eFind Mail is a program that is an email client that allows you to manage and organize your emails, but also is a personal information manager that can keep track of contacts.

Why would I use eFind Mail?

eFind Mail as an email client also provides many other features for organizing your emails that your webmail may not provide.

How do I get eFind Mail?

eFind Mail is a free service and you can [signup here](#).

Do I have to have an email to use eFind Mail?

Yes, eFind Mail is used only to connect to email servers to send and receive messages. eFind Mail could still be used for contacts without specifically using email, but features would be minimally available in this manner.

What is a recovery email address?

When you sign up, we ask you to provide a recovery email address. If you forget your password, this would be the way we are able to help you reset your password.

How do I get a recovery email to use in eFind Mail?

The recovery email is required during sign-up. It could save you a giant headache if you forget your password. There are many free email providers on the web such as ProtonMail, Microsoft, Google, and more who can provide you with a free email that you can use as your recovery email.

Why can't I add my account to eFind Mail?

Many providers may have options to prevent third party programs from connecting to the server, especially if you have two factor authentication enabled on your email. Check your webmail account settings or with your email provider, you may need to enable access by third party or less secure apps or generate a special app password to add your account to eFind Mail.

Is eFind Mail secure to keep my information safe?

Yes, our data center is AICPA SOC 2 Type II certified. Additionally, there are methods to use a secure connection to other email servers, such as SSL or TLS, however it is up to those email providers to agree to transfer emails in these methods.

How often or quickly does email arrive in eFind Mail?

This is configurable in send and receive options. You can set eFind Mail to automatically receive emails after a certain amount of time has passed. Some accounts are immediate, regardless of the setting.

Does eFind Mail allow me to organize my emails?

Yes, you can create folders and sub-folders. You can store and organize your emails with these folders.

Can I create an email signature template?

Yes, you can define different signatures for each email account.

I have a lot of contacts, do these show up in eFind Mail?

No, contacts are not synced automatically. However, you can create contacts and new lists that work in eFind Mail or import contacts from other sources.

Does eFind Mail offer any junk or spam protection?

Yes, these options are separate from your email providers options, and only apply to eFind Mail

If I block someone in the junk settings does that stop them from emailing me?

No, the block list in eFind Mail only sends messages to the spam folder. You could also request to unsubscribe from that company.

Can people on my Safe List still send me junk or spam?

Yes, the safe list stops eFind Mail from sending their emails to the junk folder, regardless of the content of the message.

What happens when I delete an email from eFind Mail?

The email will be moved to the trash folder. After a certain amount of time, or based on your choosing, it will be permanently deleted and no longer accessible on the server.

Can I connect the same account to multiple computers that have eFind Mail?

Yes, you can connect your email to multiple devices that have eFind Mail.

How do I close/delete my email account?

Please go to your Settings page and find the deactivate link in the menu. After your account is deactivated, you will no longer be able to login, and send or receive emails. You'll have six months to re-activate your account, afterwhich your account will be unrecoverable. If you wish to re-activate your account, please contact us at: support@efind.com.

Android Email Setup

If you need to set up your eFind Mail account to work with Android Email on your Pixel device then follow these directions:
Go to **Settings > Accounts**.

[eFind Mail Android Pixel Email setup step 1](#)

Tap **Add Account > Email**.

[eFind Mail Android Pixel Email setup step 2](#)

Enter your eFind email address and password, then Tap **MANUAL SETUP**.

[eFind Mail Android Pixel Email setup step 3](#)

Enter the information for Incoming:
IMAP server: mail.efind.com
Security type: SSL
Port: 993

[eFind Mail Android Pixel Email setup step 4](#)

Then enter the information for Outgoing:
SMTP server: mail.efind.com
Security type: TLS
Port: 587

[eFind Mail Android Pixel Email setup step 5](#)

If your email settings are correct, tap **SIGN IN** to finish. If the email settings are incorrect, you'll be asked to edit them.

If you still can't setup your email account or save your email settings, please email us: support@efind.com

Apple Mail Setup

If you need to set up your eFind Mail account to work with Apple Mail on your iOS device then follow these directions:??
Go to **Settings > Mail**, then tap **Accounts**.?
Tap **Add Account**, tap **Other**, then tap **Add Mail Account**.

efind Mail iOS Apple Mail Setup step 1

Enter your name, email address, password, and a description for your account.??
Tap **Next**, then follow the steps below:

efind Mail iOS Apple Mail Setup step 2

Choose **IMAP** for your new account.??
Enter the information for Incoming Mail Server and Outgoing Mail Server:
Host Name: mail.efind.com
User Name: example@efind.com
Password: your password
Then tap **Next**.?
If your email settings are correct, tap **Save** to finish. If the email settings are incorrect, you'll be asked to edit them.

efind Mail iOS Apple Mail Setup step 3

?If you still can't setup your email account or save your email settings, please email us: support@efind.com

eFind Mail: Secure, Reliable, and User-Friendly Email Service

eFind Mail is a privacy-focused, feature-rich email service designed to meet the needs of both individual users and businesses. Built on eFind's commitment to privacy and seamless integration, eFind Mail offers a secure, ad-free experience with intuitive tools for efficient communication and collaboration.

Key Features:

1. **Privacy-First Approach:** eFind Mail ensures your data is never tracked or shared, providing peace of mind in a digital age where privacy is paramount.
2. **Customizable Interface:** Users can personalize their email dashboard for better organization and productivity.
3. **Advanced Security:** Features include end-to-end encryption, spam filtering, and phishing protection to safeguard sensitive communications.
4. **Seamless Integration:** Fully compatible with eFind's ecosystem, allowing users to access emails alongside other eFind services like eTube, Maps, and News.
5. **Generous Storage:** Ample storage space for emails, attachments, and files, ensuring you never run out of room.
6. **Cross-Device Syncing:** Enjoy a consistent email experience on desktop, mobile, and tablets with instant syncing.
7. **Collaboration Tools:** Built-in calendar, task manager, and cloud integration for effortless collaboration.